



## Advisory

### Cryptolocker

#### What is it?

Currently a malicious virus called Cryptolocker is spreading quite rapidly over the internet, Cryptolocker was discovered mid late last week and is specifically targeting business users compared to home users. Cryptolocker has so far been spread via social engineering, victims are receiving emails with alleged customer complains containing attachments that were infected with a malware downloader. The downloader then downloads and installs the actual Cryptolocker malware.

#### What does it do?

Cryptolocker specifically targets and encrypts business files such as Word, Excel, PowerPoint along with popular video and image files. Once it has encrypted business files it then requests a one-shot payment of approximately \$300 to decrypt the files. **At this point there is no known way of recovering the files without paying the money.**

#### What should I do?

Pay attention to emails that appear to be customer complaints and do not open attachments. If you believe it is a legitimate email, contact the sender to confirm. Please be vigilant as the message content may change.

#### Recovering from this virus

There is no known solution to decrypting files encrypted by this virus at present time **without paying**. Though all major anti-virus companies are working on this with a very high priority.

**We will release further advisories as more information becomes available.**